



**beca**

british exhibition  
contractors association

# quality service charter

beca membership no. 000179

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**Holt Exhibitions Ltd** are committed to providing a professional and efficient service to their clients, and by contracting a BECA Member you are assured of the following:

1. All work or services will be carried out to an agreed specification and time-scale.
2. All work will be explained, costed and agreed.
3. All materials used will meet with the required Industry Standards.
4. Health & Safety, and environment issues will have a high priority in every aspect of the project.
5. Member companies will only use workers who are experienced and competent to fulfil their role.
6. All enquiries will be dealt with efficiently and courteously.
7. Company insurance details will be available upon request.

*These assurances, plus the cover of the BECA Bond to customers of Full BECA Members, set them apart from other Contractors and Service Providers to the Exhibition Industry. The BECA Quality Service Charter is a statement of the minimum level of service and commitment that you will receive from any BECA Member.*

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